



Georgia Natural Gas®

True Blue Notes®

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An exclusive publication for Georgia Natural Gas customers.

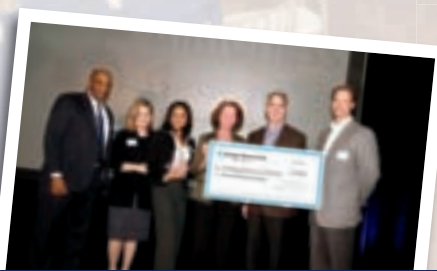
Winter 2011

TrueBlue Community Awards recognize thirteen Georgia nonprofits with \$50,000 in grants

More than 100 nonprofit agencies around the state submitted applications for Georgia Natural Gas® (GNG's) inaugural TrueBlue Community Awards. GNG was proud to award 13 of those organizations with grants totaling \$50,000 at a reception at GNG headquarters in October. Prevent Blindness Georgia, a nonprofit that provides free screenings and treatments to seniors at risk of age-related eye diseases, received the top grant of \$10,000. The winning organizations exemplify GNG's commitment to children, education, seniors, energy assistance and environmental sustainability in Georgia.

Additional award winners included-

- Friend's House (McDonough)
- House Proud/Atlanta Community ToolBank (Atlanta)
- North Fulton Community Charities (Roswell)
- Senior Connections (Atlanta)
- Auditory Verbal Center (Atlanta)
- Center for Pan Asian Community Services, Inc. (Atlanta)
- Economic Opportunity Authority/Foster Grandparents (Savannah)
- Families First (Atlanta)
- Glynn Environmental Coalition (Brunswick)
- HOPE Atlanta (Atlanta)
- Resource Service Ministries (Atlanta)
- WIT Foundation/Women in Technology (Atlanta)



Prepare for take-off

Start earning awards seats faster! Georgia Natural Gas® is the newest partner of the Delta SkyMiles® program, which means big perks for you.

Earn 1 mile for every dollar paid.

As a Georgia Natural Gas customer and a Delta SkyMiles program member, you're now eligible to start earning miles. When you pay your Georgia Natural Gas bill, you'll earn one mile for every dollar paid (excluding sales tax).

Not a Delta SkyMiles member yet? Ready to start earning miles? Visit onlygng.com/SkyMiles to enroll and start earning miles now.



All SkyMiles® program rules apply. To review the rules, please visit delta.com/memberguide. Georgia Natural Gas and Delta are not affiliated, and neither has any obligations or liability with respect to the products and services provided by the other.

Donate to H.E.A.T.- Help warm homes and hearts

Every donation to the Heating Energy Assistance Team (H.E.A.T.) helps low-income Georgians get the assistance they need to pay their heating bills through the cold winter months.



Feel warm all over. Don't forget to visit www.heatga.org to make your tax-deductible contribution today.

PEPPERMINT MERINGUES

Celebrate the season with a tasty treat!

INGREDIENTS

- 2 egg whites
- 1/8 teaspoon salt
- 1/8 teaspoon cream of tartar
- 1/2 cup white sugar
- 2 peppermint candy canes, crushed

DIRECTIONS

Preheat oven to 225 degrees F (110 degrees C). Line 2 cookie sheets with foil.

In a large glass or metal mixing bowl, beat egg whites, salt, and cream of tartar to soft peaks. Gradually add sugar, continuing to beat until whites form stiff peaks. Drop by spoonfuls 1 inch apart on the prepared cookie sheets. Sprinkle crushed peppermint candy over the cookies.

Bake for 1 1/2 hours in preheated oven. Meringues should be completely dry on the inside. Do not allow them to brown. Turn off oven. Keep oven door ajar, and let meringues sit in the oven until completely cool. Loosen from foil with metal spatula. Store loosely covered in cool dry place for up to 2 months.

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HELP PREVENT NATURAL GAS PIPELINE EMERGENCIES

Even though natural gas pipeline incidents are uncommon, you can help prevent emergencies by knowing the signs of a potential problem. If you suspect a leak, call Atlanta Gas Light at 1-877-427-4321.

- Look for blowing dirt or continued bubbling in standing water.
- Listen for a hissing or roaring sound near a natural gas appliance or line.
- Smell for the rotten-egg odor associated with natural gas. Take action anytime you detect even a small amount of this odor.
- Leave the area immediately if you detect a natural gas leak. Don't try to identify the cause or stop the leak yourself.
- Avoid touching anything that may cause a spark, including lighters, matches, cigarettes, flashlights, light switches and telephones in the area of the suspected leak. Wait until you are away from the area to use a cell phone.
- Call Atlanta Gas Light or 9-1-1 when you are out of the area of the suspected leak. Stay away until an Atlanta Gas Light representative or emergency personnel indicate it is safe to return.



Atlanta Gas Light®
An AGL Resources Company

Atlanta Gas Light operates and maintains the pipelines used to deliver the natural gas you buy from your marketer.

MORE SAFETY TIPS . . .

The U.S. Consumer Product Safety Commission strongly recommends that **water heater settings** be lowered to 120 degrees F to help reduce the risk of tap water scald injuries. Hand-test hot water before using, especially when bathing children and infants.

Keep your **natural gas equipment** safe. The Federal Emergency Management Agency recommends that you have your furnace inspected by a qualified specialist; do not attempt repairs yourself. Be sure all furnace controls and emergency shutoffs are working properly, and keep trash and other combustible material away from your heating and water heating systems.

Natural gas is a safe fuel, but incomplete combustion of any fuel produces carbon monoxide. While carbon monoxide detectors are helpful, they are no substitute for equipment safety, including **annual inspections of appliances** by a certified contractor. For a referral in your area, visit Atlanta Gas Light's website or call 1-800-427-5463 and choose option five.

For more gas safety information, visit www.atlantagaslight.com.

Consumer Rights

At GNG we appreciate your business and value you as a customer. Our goal is to deliver superior customer service, and we are always looking for ways to better serve you. To register a customer complaint, first contact GNG's Customer Care Center by mail: P.O. Box 440667, Kennesaw, GA 30160-9512; by phone at 770-850-6200 (toll-free 1-877-850-6200) for residential customers or 678-290-3600 (toll-free 1-888-427-6066) for commercial customers; by fax: 404-685-4117; by e-mail: customer.service@onlyng.com; or online at onlyng.com. If we are unable to resolve your issue to your satisfaction, you also may contact the Georgia Public Service Commission at 404-656-4501 (toll-free 1-800-282-5813). Residential customers also may contact the Consumers' Utility Counsel Division of the Governor's Office of Consumer Affairs at 404-651-8600 (toll-free 1-877-427-4321). If you smell gas or have a natural gas-related emergency, please contact Atlanta Gas Light Company at 770-994-1946 or 770-907-4231 (inside metro Atlanta). Outside metro Atlanta, call 1-877-427-4321.

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