

THERE'S ONLY ONE™



Georgia Natural Gas®

TrueBlue Notes®

Inside:

- GNG Connection Center
- Classic Chastain Discount
- Summer Recipe

An exclusive publication for Georgia Natural Gas customers.

Summer 2008

PREPARE NOW FOR POSSIBLE HIGHER HEATING COSTS IN WINTER 2008-2009

During a typical balmy summer in Georgia, the last thing on most consumers' minds is the cost of heating their homes during the cold winter months. But consumers need to prepare for potentially higher natural gas prices this winter, and right now is the perfect time to do that.

As with oil and gasoline, global demand for natural gas has increased significantly, resulting in increased worldwide price competition at a time when wholesale natural gas prices already are significantly higher than they were a year ago. Wholesale prices are subject to frequent changes depending on a number of factors, including supply, demand and weather. Temperature extremes both in the summer and the winter tend to drive natural gas prices upward. For a number of reasons, many energy experts predict that U.S. prices will increase even more in the coming months.

What can you do to lessen the impact of potentially higher prices on your wallet? You can sign up now for budget billing to help levelize your bills. You can reevaluate your price plan options to ensure that you're on the plan that best suits your needs. You can follow the U.S. Department of Energy's recommendations to make your home more energy efficient. (Go to www.eere.energy.gov/consumer/ for details.) And you can monitor news reports about energy prices to stay informed about market changes.

Today's energy market can be unpredictable. As Georgia's natural gas leader, Georgia Natural Gas (GNG) will continue to keep customers informed so they can make educated choices about their natural gas service.

GET “CONNECTED” WITH GEORGIA NATURAL GAS

With summer and moving season in full swing, now is a great time to use the GNG Connection Center. Our online one-stop shop for all your home service connections is ideal for new families just moving in or for current residents upgrading to larger homes or downsizing for retirement. Simply visit the GNG Connection Center at www.onlygng.com and click on “**Connection Center.**” This site allows you to set up all your utilities, including electricity, local phone service, satellite or cable service, and many more valuable services. It’s our way of getting you connected!



Consumer Rights

At GNG we appreciate your business and value you as a customer. Our goal is to deliver superior customer service, and we are always looking for ways to better serve you. To register a customer complaint, first contact GNG’s Customer Care Center by mail: P.O. Box 723908, Atlanta, GA 31139-0908; by phone at 770-850-6200 (toll-free 1-877-850-6200) for residential customers or 678-290-3600 (toll-free 1-888-427-6066) for commercial customers; by fax: 404-685-4117; by e-mail: customerservice@onlygng.com; or online at www.onlygng.com. If we are unable to resolve your issue to your satisfaction, you also may contact the Georgia Public Service Commission at 404-656-4501 (toll-free 1-800-282-5813). Residential customers also may contact the Consumers’ Utility Counsel Division of the Governor’s Office of Consumer Affairs at 404-651-8600 (toll-free 1-877-427-4321). If you smell gas or have a natural gas-related emergency, please contact Atlanta Gas Light Company at 770-994-1946 or 770-907-4231 (inside metro Atlanta). Outside metro Atlanta, call 1-877-427-4321.

AN OFFER THAT'LL BE MUSIC TO YOUR EARS

Fill your summer nights with the sounds of the hottest concerts of the year at the 2008 Delta Classic Chastain series. Last month you received a **20% discount coupon** for being a Georgia Natural Gas customer. You can redeem your coupon this summer for terrace or lawn seats at one or more fabulous concerts. Seating is on a first-come, first-served basis.

To order tickets by phone, call the Woodruff Arts Center Box Office at 404.733.5000. You must mention promo code **GNG-20%** to receive this special discount.



Delta Classic Chastain concerts at Chastain Park Amphitheater brought to you by the Atlanta Symphony Orchestra promoter. Offer valid through September 13, 2008.

This offer cannot be combined with any other promotion, does not apply to previously purchased tickets and is subject to availability. The 20% discount may only be used one time for select concerts and each concert has a 10-ticket limit. Dates excluded from this offer: 6/20, 7/2, 7/30, 8/2, 8/9, and 9/13. Other dates may be excluded at the discretion of the promoter. Any sales tax and handling fees are extra. Offer good only on individual ticket purchases for concerts listed between 6/14/08 and 9/13/08 and does not include table, box or premium seating. No refunds or exchanges. Georgia Natural Gas and Woodruff Arts Center are not affiliated, and neither has any obligation or liability with respect to the products or services to be provided by the other. All concerts are rain or shine and subject to change without prior notice.



FROZEN PINEAPPLE ICE CREAM SANDWICH



INGREDIENTS

- 1 (16 ounce) container frozen whipped topping, thawed
- 1 (20 ounce) can crushed pineapple, drained
- 1 (3.4 ounce) package instant vanilla pudding
- 36 graham cracker squares

WHIP UP SOMETHING SWEET THIS SUMMER!

DIRECTIONS

1. In a large bowl, beat together the thawed whipped topping, crushed pineapple and vanilla pudding mix for 2 minutes.
2. Spread pineapple mixture 1/2 inch thick between two graham crackers.
3. Wrap gently in plastic and freeze for 2 hours.



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