

THERE'S ONLY ONE™



Georgia Natural Gas

TrueBlue Notes

An exclusive publication for Georgia Natural Gas Customers

Winter 2007-08

Inside:

- Water Conservation Tips
- Supporting H.E.A.T.
- Holiday Recipe

GEORGIA NATURAL GAS IS COMMITTED TO IMPROVING THE LIVES OF GEORGIA'S SENIORS

At Georgia Natural Gas (GNG), senior citizens are an important part of our community relations program. Through targeted employee volunteer programs and corporate philanthropy, we help ensure that seniors receive the help they need and deserve.

- Our employee volunteers help prepare meals for homebound seniors and serve meals at a center near our corporate headquarters.
- We have donated more than \$1 million to agencies that weatherize the homes of low-income seniors, and our employee volunteers have personally weatherized seniors' homes in the metro-Atlanta area.
- We offer a discounted variable per-therm rate for qualified seniors.

As a result of our efforts, we were honored to receive the 2007 Atlanta Regional Commission Business and Aging Award.



Meet Ms. Chamber, an active Atlanta senior, and GNG employee Maurice Baker. Ms. Chamber is a 70-year-old retiree who lives in southwest Atlanta. Last spring her home of 40 years was weatherized through Southeast Energy Assistance, one of the weatherization programs that GNG supports.

STATE OF GEORGIA'S TOP 10 WAYS TO CONSERVE WATER

Georgia Natural Gas is pleased to join Governor Sonny Perdue and the Georgia Environmental Protection Division to promote water conservation throughout the state. Here are some great tips to conserve water both indoors and outdoors.

- Wash only full loads of dishes and laundry.
- Take a shower instead of a bath; shorten your shower to five minutes and install a water-saving showerhead that uses only 2.5 gallons a minute.
- Flush less often and save between 2 and 7 gallons of water each time you skip a flush.
- Fix leaky faucets and toilets to save the water normally wasted through leaks.
- Help your plants use less water. Cut back annuals and perennials during dry spells.
- Put a rain barrel under your downspouts to collect water for your plants.
- Prioritize plants. When water is scarce, give it to your irreplaceable trees and shrubs first.
- Don't stress your plants. Don't fertilize when you can't water it in.
- Use mulch. Cover from the trunk to the ends of the branches with pine straw, bark chips or shredded hardwood mulch.

For more information, go to www.ConserveWaterGeorgia.net

Consumer Rights

At GNG we appreciate your business and value you as a customer. Our goal is to deliver superior customer service, and we are always looking for ways to better serve you. To register a customer complaint, first contact GNG's Customer Care Center by mail: P.O. Box 723908, Atlanta, GA 31139-0908; by phone at 770-850-6200 (toll-free 1-877-850-6200) for residential customers or 678-290-3600 (toll-free 1-888-427-6066) for commercial customers; by fax: 404-685-4117; by e-mail: customerservice@onlygng.com; or online at www.onlygng.com. If we are unable to resolve your issue to your satisfaction, you also may contact the Georgia Public Service Commission at 404-656-4501 (toll-free 1-800-282-5813). Residential customers also may contact the Consumers' Utility Counsel Division of the Governor's Office of Consumer Affairs at 404-651-8600 (toll-free 1-877-427-4321). If you smell gas or have a natural gas-related emergency, please contact Atlanta Gas Light Company at 770-994-1946 or 770-907-4231 (inside metro Atlanta). Outside metro Atlanta, call 1-800-GAS-LINE (1-800-427-5463).

WARM MORE THAN YOUR OWN HOME THIS WINTER

Give the gift of warmth this winter. Join Georgia Natural Gas in supporting the Heating Energy Assistance Team (H.E.A.T.). Doing so helps ensure those not assisted by the Low Income Home Energy Assistance Program (LIHEAP) can afford their heating bills this winter.

Your tax-deductible contribution to H.E.A.T. helps ensure more homes stay warm during cold winter months. Donations are distributed to qualified residents through the Georgia Department of Human Resources. Since 2000, Georgia Natural Gas has committed over \$3 million in energy assistance. And our customers have donated more than \$75,000 to H.E.A.T.

In a self-stamped/self-addressed envelope, return this form and a check payable to H.E.A.T. to:

H.E.A.T.
Wachovia Bank, N.A.
PO Box 930112
Atlanta, GA 31193



Please do not include your H.E.A.T. donation with your gas bill payment.



HAPPY HOLIDAYS FROM ALL OF US AT GNG!

CALL CENTER HOLIDAY HOURS

Closed:

Thanksgiving Day 11.22.07

Christmas Day 12.25.07

New Year's Day 1.1.08



COOKIE MIX IN A JAR VI



INGREDIENTS

- 3/4 cup packed brown sugar
- 1/2 cup white sugar
- 1/4 cup unsweetened cocoa powder
- 1/2 cup chopped pecans
- 1 cup jumbo chocolate chips
- 1 3/4 cups all-purpose flour
- 1 teaspoon baking soda
- 1 teaspoon baking powder
- 1/4 teaspoon salt

GIVE A GIFT THAT'S SURE TO PLEASE EVERYONE DURING THE HOLIDAYS — COOKIE MIX IN A JAR!

DIRECTIONS

1. Mix together the flour, baking soda, baking powder and salt. Set aside.
2. Layer ingredients in order in a 1 quart wide mouth canning jar. Make sure you pack all down firmly before adding the flour mixture - it will be a tight fit. NOTE: Wipe down the inside of the jar after you add the cocoa powder.
3. Instructions to attach to jar:

Chunky Chocolate Cookies

1. Empty jar of cookie mix into a large mixing bowl. Use your hands to thoroughly blend mix.
2. Add 3/4 cup butter or margarine softened at room temp. DO NOT USE DIET MARGARINE. Add 1 egg, slightly beaten, and 1 teaspoon vanilla.
3. Mix until completely blended. The dough is sticky. You will need to finish mixing with your hands.
4. Shape into walnut-sized balls and place 2 inches apart on parchment-lined baking sheets. DO NOT USE WAXED PAPER.
5. Bake at 350 degrees F (175 degrees C) for 11 to 13 minutes. Cool 5 minutes on baking sheet. Remove to racks to finish cooling. Makes 3 dozen cookies.

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